



Routing Instructions
US Origins to DJO-VISTA
Effective Date: February 1, 2018

These routing services are the standing shippers letter of instruction. Exceptions to this routing order must be approved in writing by the one of the designated contacts of the shipper or importer.

Destination	Delivery Address	Commodity	Origin	Weight (Pounds)	Carrier	Service Level	Carrier Contact	Terms
VISTA	DJO, LLC 3151 SCOTT ST Vista, CA 92081	All commodities	All states in the US	0-150 lbs per package	UPS Small Parcel	Ground <i>*Any early AM or express critical services must be approved by DJO</i>	djo@ups.com	Third Party Billing DJO LLC 1430 Decision St. Vista CA 92081 For DJO Account#, please email Global.Shippingsupport@djoglobal.com
VISTA	DJO, LLC 3151 SCOTT ST Vista, CA 92081	All commodities	All states in the US, Mexico and Canada	> 150 lbs on Pallet(s)	Echo Global Logistics	LTL, Partial TL, Full TL	Utilize Echo Trak Vendor Portal: https://www.echotrak.com/ For access, please contact Echo: Phone: 312-784-6853 Email Address: djoglobal@echo.com	Inbound Bill of Lading must be issued by Echo. Billing is through Echo Global Logistics.
VISTA	DJO, LLC 3151 SCOTT ST Vista, CA 92081	Hazmat Carbon Fiber	California	> 150 lbs ≤ 9 Pallets per shipment	KBE Express	Temperature Controlled	Ken Burrell kbexpress@ca.rr.com 310-977-9531	Third Party Billing DJO LLC

Packing List A copy of the pack list must be securely attached to the outside of the box.

Reference Put the DJO PO in the Reference 1 section of the Fedex for small parcel shipments and for LTL, include the PO in the Carrier BOL

Prepaid Shipments Suppliers must use carriers designated in this routing order, even if shipment is designated as prepaid. LTL Carrier will provide DJO rates to prepaid shipments. All other instructions in this routing order must be followed for prepaid shipments.

Receiving Hours 7AM to 5:00PM, Monday through Friday. Saturdays as approved

Contacts

***Expedited shipment requests must be approved per DJO.**

DJO Transportation	Claudia Pinto/Christina Huelsman	General questions	760.734.3128	Global.Shippingsupport@djoglobal.com
DJO Logistics - Escalation (Global Shipping Support)	Courtnie Gonzalez	Global Logistics Director	760.734.3054	Courtnie.Gonzalez@djoglobal.com
UPS Small Parcel	Mon-Fri email support 7am-9:30PM EST at djo@ups.com Phone support 7am-midnight EST at 800-877-1497	General questions	800-877-1497	• Mike Lang UPS Enterprise Account Executive: 949-230-6996
Echo Global Logistics	Customer Service	General questions	312.784.6853	https://www.echotrak.com/

Revised: 30-Jan-18