



Dear Valued Empi Patient,

Our records indicate that you may have rented or purchased a Transcutaneous Electrical Nerve Stimulator (TENS) or Neuromuscular Electrical Stimulator (NMES) device and associated supplies, such as electrodes, from Empi, Inc. at some point in the past three (3) months. We hope that you have found our product(s) helpful.

We are writing to let you know of our decision to close our Empi business and that we will no longer be able to provide you with TENS or NMES supplies. This action is effective on December 16, 2015.

You may contact us until December 16, 2015 at the following numbers:
For EMPI supplies (electrodes, etc.) 1-800-328-2536 (Press 2, then 1)
For all other EMPI device questions 1-800-647-3246

This means you will need to choose a new supplier to obtain supplies.

Private Insurance Patients

You can contact your insurance company to locate another approved supplier to meet your needs. As an alternative, if you are prepared to be personally responsible for payment, you can simply order electrodes through our website noted below under the heading "All Patients".

Medicare Patients

If you have internet access, you can visit www.Medicare.gov. Scroll down the page to the bottom left and click on "Find suppliers of medical equipment & supplies" and follow the instructions. As a Medicare beneficiary you have the right to choose any supplier participating in Medicare that you believe will meet your needs. If you do not have internet access, please call Medicare at 1-800-633-4227 for assistance in choosing an accredited supplier in your area.

All Patients

Please note that our affiliated Compex product portfolio includes a line of electrodes that are compatible with Empi devices. If you wish to purchase these electrodes out of pocket, you may visit our website at www.BetterBraces.com/Empi.

Please keep in mind, however, that if you purchase your electrodes through this website, Medicare and other insurance companies will not pay for them and you will be personally and fully responsible for payment. If you are already self-paying for your electrodes (for example, if you are a Medicare patient with Chronic Low Back Pain or you do not have insurance), this website offers an easy and convenient way to purchase your electrodes. We look forward to

DJO, LLC

A DJO Global Company

1430 Decision Street

Vista, CA 92081-8553

T 800.321.9549

DJOglobal.com



providing you with your electrodes going forward if you wish to pursue this self-pay option.

It has truly been our pleasure serving you and we wish you all the best.

Sincerely,

Empi, Inc.

Together in Motion™

AIRCAST®

 chattanooga®

 CMFV

 Compex

djosurgical.

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 Empi

PROCARE™